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Frontier Communications of Rochester, Inc.
P.S.C. No. 2 – Telephone
Effective Date: 12/30/2020

Leaf: 4 Revision: 0 Superseding Revision:

Section 4

DIRECTORY LISTINGS

C. TYPES OF LISTINGS

- Standard Listing A standard listing includes a name, designation, address and telephone number of the customer. It appears in the White Pages of the telephone directory and in the underlying carrier's Directory Assistance records. The designation in the listing will be provided according to the rules above.
- 2. <u>Indented Listings</u> Indented listings appear under a standard listing and may include only a designation, address and telephone number. Indented listings are allowed only when a customer is entitled to two or more listings of the same name with different addresses or different telephone numbers. An example would be:

Smith, John MD
Office 125 Portland 555-4180
Residence 9 Glenway 555-8345

3. <u>Alternate Telephone Number Listings and Night Listing</u> - Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may have an alternate telephone number listing or a night listing such as the following:

If no answer call (telephone number)
Night calls (telephone number)
Night calls after _ PM (telephone number)
Nights, Sundays and holidays (telephone number)
5 PM to 9 AM weekdays, noon Saturday until 9 AM Monday and holidays (telephone number)

Such listings may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished the same customer, or one of the customer's PBX trunks not included in the incoming service group, or the service furnished a different customer.

- 4. <u>Duplicate Listing</u> Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.
- 5. <u>Reference Listing</u> A customer having exchange services listed under different geographical headings may have an indented listing in reference form in lieu of a duplicate listing.
- 6. <u>Cross Reference Listing</u> A cross reference listing may be furnished in the same alphabetical group with the related listing when required for identification of the listed party and not designated for advertising purposes.