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PSC No: 16 - Gas

Rochester Gas and Electric Corporation

Effective Date: December 1, 2020

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Superseding Revision:

Issued in compliance with Order in Case No. 19-G-0381, dated November 19, 2020.

SERVICE CLASSIFICATION NO. 16

INTERRUPTIBLE TRANSPORTATION SERVICE (Cont'd)

SPECIAL PROVISIONS - ALL CUSTOMERS: (Cont'd)

H. (Cont'd)

A Two-Violation Interruptible customer shall also be subject to a Non-Compliance Charge for all gas consumed from the time of the second violation until the end of the current winter period.

If the Company calls for an interruption and the customer fails to interrupt as required, the Company will impose the Unauthorized Use Charge set forth in Special Provision A., in lieu of the Non-Compliance Charge, for unauthorized gas usage during the interruption period. Following the interruption, the Company may resume imposing the Non-Compliance Charge through the end of the current winter period.

- I. Failure to interrupt the use of gas during an interruption will be counted as a violation under the Two-Violation Rule.
 - Two-Violation Rule: For each Winter Period, an Interruptible customer will incur a violation if the
 customer fails to fully interrupt its use of gas at any time during an interruption, including any planned
 interruptions (except for any permitted use of gas for ignition purposes).
 - a. If a customer's second failure to interrupt occurs within 48 hours of an initial violation, the second failure will not be considered a second violation. If a failure to interrupt is due to failure of Company-owned equipment that is not attributable to the customer, the failure to interrupt will not be considered a violation.
 - 2. A customer's failure to interrupt its use of gas due to inoperable dual-fuel facilities (excluding, for purposes of this paragraph, associated customer-installed phone lines) counts as a violation towards the above-described two-violation rule except as follows:
 - a. During each Winter Period, a customer's failure to interrupt the use of gas during a planned interruption due to documented inoperable dual-fuel facilities shall not be counted as a violation provided that the customer:
 - i. notifies the Company within one hour of the failure of its equipment;
 - ii. repairs and makes operable its dual-fuel equipment within forty-eight (48) hours of the equipment's failure; and
 - iii. provides the Company with an affidavit or other sufficient documentation that it has repaired and made operable its dual-fuel equipment and immediately complies with the earlier of the ongoing interruption or a separate planned interruption.
 - b. The Company will extend the 48-hour repair deadline to a period not to exceed seven (7) days provided the customer demonstrates to the Company's satisfaction that such extension was necessary due to the unavailability of a part and its installation during such 48-hour repair period.
 - c. All three conditions must be satisfied for this exception to the Two-Violation Rule to apply. During the 48-hour repair period, or, if applicable, the extended 7-day repair period, the customer shall be subject to applicable unauthorized use charges, an alternate fuel or energy non-compliance charge, minimum charges and imbalance charges as set forth in this Service Classification, the Company's GTOP, or this Rate Schedule.
 - d. If during the Winter Period, a customer interrupted the use of gas, as required, during the first planned interruption, then the customer will be granted an additional one-time waiver subject to the customer meeting all of the requirements detailed in this section. If the customer elects to cease operations, this exemption does not apply.

FSCOLD BY JOSEPH J. SVIA, Vice Fresident, Controlled and Treasurer, Rochester, New York