

Frontier Telephone of Rochester, Inc.
PSC. No. 6 – Telephone
Effective Date: 11/16/2020

Section 8
Leaf: 1
Revision: 0
Superseding Revision:

LIFELINE TELEPHONE SERVICE

A. DESCRIPTION

1. Lifeline Flat Rate Discounted Service

The Lifeline Program is a federally funded program established to provide monthly assistance to low Income Residential Flat Rate households. Eligible subscribers will receive a monthly federal credit of \$9.25 Broadband - service that includes qualifying broadband service or \$7.25 Voice - voice service with no qualifying broadband service as defined by 47 C.F.R., Section 54.403 (a)(2). For customers qualifying under a program identified as "State support only", the credit will be a state credit. Customers will receive an additional monthly credit to offset the residential rate increases made effective in Cases 05-C-0616 and 07-C-0349. These additional credit amounts are located in Addenda 1.

2. Basic Lifeline Service

This service offers a 100% waiver of the Federal Subscriber Line Charge and a monthly rate shown in C.1. Rates and Charges following, for exchange access and no monthly allowance for local calls. In addition to the monthly rate, customers will pay a message rate for each call made within their local calling area. These calls are untimed and billed on a per call message basis as shown in Section 2.

Qualified customers may choose one of the Lifeline services as described above. For connection of new service and move of existing service, service charges apply, as shown in C.2 Service Order Charges following.

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