

**Level 3 Telecom of New York, LP**  
 NY PSC No. 2 - Telephone  
 Initial Effective Date: October 22, 2020

Leaf 24.1  
 Revision 0  
 Superseding Revision

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LOCAL EXCHANGE SERVICES TARIFF

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SECTION 2 - GENERAL RULES AND REGULATIONS, (CONT'D.)

2.2 Liabilities of the Company and the Customers, (Cont'd.)

2.2.2 Liabilities of the Customer, (Cont'd.)

A. The Company shall be indemnified and held harmless by Customer against: (Cont'd)

4. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer in connection with any service provided by the Com

B. The Customer is responsible for usage charges, damages and loss resulting from the unauthorized or fraudulent use by Customer, its agents, employees or third parties, or the services provided hereunder if such charges, damages or loss results from the failure, malfunction, inadequacy or failure to properly secure Customer-provided equipment.

C. **Multi-Line Telephone Systems**

**Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to:**

- **allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and**
- **provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.**

**MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.**

**Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.2.1.F.**

(M) Material moved from Leaf 24, Revision 0.  
 NY2020-06

By: General Counsel, Regulatory Policy  
 1025 Eldorado Boulevard

Cancelled by: 1-Rev. Leaf 24.1 Effective 06/04/2021  
 Broomfield, CO 80021

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