

CenturyLink Communications, LLC  
PSC NO. 2 - TELEPHONE  
Competitive Local Exchange Carrier Service  
Effective Date: October 19, 2020

Section 2  
Leaf 18.1  
Revision: 0  
Superseding Revision:

## 2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

### 2.4 PAYMENT FOR SERVICE

#### 2.4.1 CUSTOMER RESPONSIBILITY

- A. The customer is responsible for payment of all charges for facilities and services furnished to the customer, including charges for services originated, terminated, or accepted, at such facilities. (T)

#### B. Multi-Line Telephone Systems

Pursuant to 47 CFR §9.16(b)(1) and (2), multi-line telephone systems connected to the Company's network which were manufactured, imported, sold, leased, or installed after February 16, 2020 must be configured to:

- allow an end user to directly initiate a "911" call from any station equipped with dialing facilities, without dialing any additional digit, code, prefix, or post-fix, including any trunk-access code such as the digit 9, regardless of whether the user is required to dial such a digit, code, prefix, or post-fix for other calls, and
- provide MLTS notification to a central location at the facility where the system is installed or to another person or organization regardless of location, if the system is able to be configured to provide the notification without an improvement to the hardware or software of the system.

MLTS notification must (1) be initiated contemporaneously with the 911 call, provided that it is technically feasible to do so; (2) not delay the call to 911; and (3) be sent to a location where someone is likely to see or hear it.

Customers who connect multi-line telephone systems to the Company's facilities must agree to defend and indemnify the Company for acts and omissions resulting in non-compliance, as described in Section 2.2.3.L.

(M) Material moved from Sheet 19.

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Issued by: Chantel Bosworth Director - Tariffs, CenturyLink  
100 CenturyTel Drive, Monroe, LA 71203