

CenturyLink Communications, LLC  
PSC NO. 2 - TELEPHONE  
Competitive Local Exchange Carrier Service  
Effective Date: October 19, 2020

Section 2  
Leaf 19  
Revision: 1  
Superseding Revision: 0

## 2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

### 2.4 PAYMENT FOR SERVICE (CONT'D)

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#### 2.4.2 PAYMENT OF BILLS

##### A. Charges Due

Charges for local exchange service and facilities are billed in advance. Payment is due as required by statute or state administrative rules. All bills are payable by any means mutually acceptable to the customer and the Company. Failure to receive a bill does not exempt the customer from prompt payment of their account. The customer is held responsible for all charges for local exchange service and facilities furnished at the customer's request.

The Company shall utilize credit policies and reasonable and equitable methods in its debt collection practices as specified by state and federal government regulations.

##### B. Returned Payment Charge

A returned payment charge in the amount of \$20.00, or a lesser amount as permitted by state rule or law, may apply to the customer's account for each occasion that a check, bank draft, or an electronic funds transfer item is returned to the Company for the reason for insufficient funds or no account. For the current charge see Section 2 of the Competitive Local Exchange Carrier Addendum, following, for description, terms and conditions.

##### C. Late Payment Charge

1. Billing will be payable upon receipt. Amounts not paid within 30 days after the invoice is rendered will be considered past due. A late payment charge not to exceed the rate of 1.50% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law), may accrue upon any unpaid amount commencing five days after the date the payment is past due.

(M) Material moved to Sheet 18.1.

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