FRONTIER TELEPHONE OF ROCHESTER, INC.   Section 9
P.S.C. NO. 5 - TELEPHONE   Leaf: 7
Effective Date: 10/05/2020   Revision: 0
                                                         Superseding Revision:

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

9 FEATURES AND MISCELLANEOUS SERVICES

9.1   Custom Calling Features (Cont'd)

   9.1.1   Types of Service (Cont'd)

   u. Multiple Simultaneous Call Forward - This feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer.   Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI.

   v. Priority Call - Priority Call allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone.   If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

   w. Talking Caller ID provides the functionality of Caller ID without requiring the Caller ID Box.   This service receives the name that was delivered with the call and converts the name into speech to be spoken to the subscriber.   If a caller's name is blocked or unavailable, then a phrase such as "name unavailable" or "name Blocked" is spoken to the subscriber. **Private numbers are announced as "private".**   The subscriber has the same choices for handling all incoming calls that Call Screening provides for blocked or unavailable calls.

       Customers have the following options:

       1. Press a digit to accept the call.   The caller will then be connected.
       2. Press a digit to reject the call.   The service plays a message to the caller that the subscriber is unavailable and disconnects the call.
       3. Press a digit to reject the call and request their name to be removed from the caller's phone list.   The service plays a message to the caller of this request and disconnects the call.
       4. Press a digit to send the call to their voice mail.   The service connects the caller to the subscriber's voice mail system.   This option is configured and can only be provided to subscribers with voice mail capabilities

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