

FRONTIER TELEPHONE OF ROCHESTER, INC.
P.S.C. NO. 5 - TELEPHONE
Effective Date: 10/05/2020

Section 6
Leaf: 20
Revision: 0
Superseding Revision:

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

6 PORTS

6.22 Frame Relay Service¹ (Cont'd)

6.22.3 Regulations

- a. Frame Relay Service is available where technically feasible.
- b. The minimum service period is twelve months. Additions to the initial service are also subject to a twelve-month minimum service period. Each Frame Relay Service Port in service for less than twelve months are subject to termination charges as follows:

Quantity of Ports X Monthly Frame Relay Service Port Rate X 12 months minus # months in service

- c. A customer may convert an existing 1-year contract to a new 3-year contract or a 3-year contract to a new 5-year contract, prior to the completion of the existing contract without penalty. The subscriber will be charged a record order charge for the change and will pay the current prices in effect for the contract chosen.

Additionally, subscribers under contract pricing shall be obliged to pay the remaining payments, i.e., the monthly rate multiplied by the number of remaining months, if the service is disconnected in whole or in part prior to the expiration of the contract.

- d. Normal installation charges apply for the private line circuit(s) connecting the end user location with the host frame relay network.
- e. Subscriber provided equipment used to connect to Frame Relay Service must meet the Telephone Company's requirements.
- f. The Telephone Company shall not be responsible to the Customer or end user if changes in any of the facilities, operations, or procedures utilized in the provision of Frame Relay Service render any equipment provided by an end user obsolete or require any modification or alteration of such equipment or system or otherwise affect its use or performance.

¹ As of January 1, 1998, this service is grandfathered. Only customers of record as of 1/1/98 may order this service.