FRONTIER TELEPHONE OF ROCHESTER, INC. P.S.C. NO. 5 - TELEPHONE Effective Date: 10/05/2020 Section 12 Leaf: 3 Revision: 0 Superseding Revision:

"Per FCC Order 19-66 and 19-72, services on this page are grandfathered and are not available for new purchases or resale. Current customers are allowed to keep grandfathered services until August 2, 2022 for resale".

12 Unbundled Network Elements (UNE)

12.3 Local Loops (Cont'd)

- 12.3.2 Regulations (Cont'd)
 - g. The termination of a Customer's link for non-payment or for a cause other than nonpayment will result in the termination of the link. The Company will notify the Customer prior to the termination date.
 - h. The Dispatch Misdirect Charge applies when a technician is physically dispatched and the trouble is not with the Company's system, service of facilities used to provide the UNE.
 - i. Expedite Charges apply when intervals shorter than those provided for normal service are requested. This will be done on a time and material basis.
 - j. The Company reserves the right to terminate the Customers link if it creates interference or impairment with other Telephone Company facilities or creates interference service. The Company will work cooperatively with the Customer to determine the cause of interference or impairment before terminating the Customers.
 - k. The Company undertakes to maintain and repair only the facilities which it furnishes hereunder. The Customers or Customers end-user may not rearrange, disconnect, remove or attempt to repair any equipment installed by The Company without prior written consent of The Company.
 - I. 45 Mbps links are provided on digital optical equipment and light wave facilities selected by The Company and are provided only from serving wire centers equipped to furnish such service.
 - m. 45 Mbps links are subject to the availability of suitable light wave facilities between the serving wire center and the Customers end user's premises.