

PSC NO: 15 ELECTRICITY
COMPANY: CENTRAL HUDSON GAS & ELECTRIC CORPORATION
INITIAL EFFECTIVE DATE: 09/26/20

LEAF: 135
REVISION: 10
SUPERSEDING REVISION: 7

35. RETAIL ACCESS PROGRAM (Cont'd)

N. CUSTOMER BILLING OPTIONS (Cont'd)

Central Hudson will charge Retail Suppliers \$0.98 per bill to provide consolidated billing services. If there is one Retail Supplier for electric service and another Retail Supplier for gas service the Company will charge each Retail Supplier one-half of the applicable charge for consolidated billing services. In instances where a Retail Supplier provides electric supply to only one service for a customer having both an area light and electric service, the Company will charge the Retail Supplier one-half of the electric charge. Customers choosing to receive a consolidated bill will receive a \$0.98 billing services credit from Central Hudson.

O. RETAIL SUPPLIER INITIATED SUSPENSION OF DELIVERY SERVICE

A Retail Supplier may initiate the suspension of delivery service to a consolidated bill customer.

To initiate the suspension of a Customer's delivery service a Retail Supplier must terminate electric supply service to the Customer in compliance with HEFPA rules and send the appropriate request for suspension to Central Hudson and a notice of suspension to the Customer. Central Hudson will adhere to the same HEFPA rules followed for terminations of service initiated by Central Hudson.

A Retail Supplier has one year from the date of the termination of the Customer's electric supply service to request the suspension of the Customer's delivery service. If the Customer is receiving electric supply service from another Retail Supplier at the time of the delivery service suspension request, Central Hudson will notify the current Retail Supplier of the pending suspension and the date electric supply service is to be curtailed.

Central Hudson will charge the Retail Supplier \$21 for each completed suspension of a Customer's service. In the event an electric line crew is required to perform the service suspension the charge will be \$100.00. The charge to the Retail Supplier will be reduced by fifty (50) percent in the event the Customer's delivery service is shut off because the Customer is in arrears to both Central Hudson and the Retail Supplier.

Central Hudson does not intend to serve as the collection agent for the Retail Supplier but will collect from the Customer the amount owed to avoid suspension, if possible, at the time of suspension. If payment is not made at the time of suspension, Central Hudson will advise the Customer to contact the Retail Supplier to make payment arrangements to end the Retail Supplier initiated delivery service suspension.