

Global Tel*Link Corporation
PSC No. 3 - Telephone
Effective Date: 12/12/2020

Leaf: 47
Revision: 1
Superseding Revision: 0

SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES, CONT'D.

3.10 Ancillary Service Charges

3.10.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

3.10.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$4.75 - \$5.95

3.10.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$0.00 - \$2.00

3.10.4 Third-Party Financial Transaction Fees – The exact transaction fee charged by the third party.

3.10.5 AdvancePay One Call Financial Transaction Fee – AdvancePay One Call permits a Customer who is unable to accept collect calls and has not established, or does not desire to establish, an AdvancePay account to accept a call from an Inmate. A transaction fee applies to use of the AdvancePay One Call service in addition to applicable per-minute billing rates. (T)

Advance Pay One Call Financial Transaction Fee – The exact transaction fee charged by the third party. (T)