

Matrix Telecom, LLC  
d/b/a Impact Telecom  
P.S.C No. 1- Telephone  
Effective: December 25, 2020

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Superseding Revision: 0

## TELECOMMUNICATIONS SERVICES

### SECTION 5 – LINGO PRODUCTS (CONT'D.)

#### 5.2 Lingo Products – Bundled Service (Continued)

##### 5.2.2 Lingo Silver

Lingo Silver bundled service is a local exchange service for business and residential Customers consisting of a local exchange line for a monthly recurring charge and unlimited local calling. Customers who subscribe to this service must designate Matrix as the presubscribed carrier for local calling, local toll and interLATA toll carrier for all lines at a single location and on a single billing account, and presubscribe to an existing Company long distance plan for toll services concurrent with enrollment for this service. The bundled offering includes the following custom calling features: Anonymous Call Rejection, Auto Busy Redial, Call Blocking, Call Forwarding (Always, Busy, No Answer), Call Return, Call Trace, Call Waiting, Call Waiting ID (Name & Number), Caller ID (Name & Number), Distinctive Ring, Priority Call, Repeat Dialing, Speed Calling 8, Three-Way Calling, and TouchTone Dialing. PBX, PBX-like equipment, auto-dialers, dial-up online service, broadcast fax transmissions and data usage traffic are prohibited. Rates and charges for the Lingo Silver plan are set forth below.

Monthly Rate:	<u>Verizon Service Area</u>	
	<u>Business</u>	<u>Residential (N)</u>
Zone 1	\$44.99 (I)	\$40.99 (N)
Zone 2	\$54.99 (I)	\$50.99 (N)
Zone 3	\$76.99 (I)	\$72.99 (N)

The following Additional Calling Feature is available at an additional monthly recurring charge: Voice mail.

Direct dialed outbound intraLATA toll, intrastate and interstate call rates are charged as specified in this Price List and the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

International rates for all calls are charged as specified in the Company's Interstate and International Product and Services Guide located at [www.lingo.com](http://www.lingo.com).

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022