

Matrix Telecom, LLC
d/b/a Impact Telecom
P.S.C No. 1- Telephone
Effective: December 25, 2020

Leaf: 100
Revision: 1
Superseding Revision: 0

TELECOMMUNICATIONS SERVICES

SECTION 5 – LINGO PRODUCTS (CONT'D.)

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5.1 Lingo Products (Continued)

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5.1.9 Operator Referral Service

Operator Referral Service announce to the calling party the status of a called party's number and, when appropriate, refers the calling party to a number(s) where the called party can be reached for a specified time period. These services are provided either through a recorded announcement or by a special operator. Customers can choose between having their numbers referred or having a disconnect message provided to the calling party. Customers whose telephone services are permanently disconnected because of nonpayment are placed on Disconnect Announcement Service without a referral to another number.

Services described are provided to Customers when and where facilities and numbers are available.

	<u>Per request</u>
30-90 Days	\$30.00
Any portion of an additional 90 days	\$30.00

Issued By:

Charles Griffin, Chief Executive Officer, 400 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022