

Matrix Telecom, LLC
d/b/a Impact Telecom
P.S.C No. 1- Telephone
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TELECOMMUNICATIONS SERVICES

SECTION 5 – LINGO PRODUCTS (CONT'D.)

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5.1 Lingo Products (Continued)

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5.1.3 Custom Calling Features (Continued)

I. Call Waiting

Call Waiting provides a tone signal that alerts the Customer talking on the line when a second call is incoming. A maximum of two calls may be in process at one time. A Customer who subscribes to Call Waiting can also inhibit the reception of the Call Waiting tone for the duration of a single call, preventing interruption of the call by activating the code (*70) to cancel Call Waiting. This functionality is automatically included with the Call Waiting feature at no additional cost to the Customer.

J. Call Waiting ID - Name and Number

Call Waiting ID - Name and Number is an enhanced version of Call Waiting ID. It is designed for use by a Call Waiting subscriber. A customer who is off-hook on an existing call, is able to receive the telephone number of a new incoming call on their customer-provided premise equipment attached to the Customer's subscriber line. Additionally, the name found in the Company's records, applicable to the line originating the call, including the non-published and non-listed service is displayed on customer- provided premise equipment. The Customer must purchase the equipment separately, and it is not available under this tariff.

K. Caller ID - Name and Number

Caller ID – Name and Number allows the Customer to identify most callers by letting him/her see the names and phone numbers on special display equipment. The customer must purchase the equipment separately, and it is not available under this tariff.

Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022