

Matrix Telecom, LLC
d/b/a Impact Telecom
P.S.C No. 1- Telephone
Effective: December 25, 2020

Leaf: 78
Revision: 1
Superseding Revision: 0

TELECOMMUNICATIONS SERVICES

SECTION 5 – LINGO PRODUCTS (CONT'D.)

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5.1 Lingo Products (Continued)

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5.1.1 Miscellaneous Services (Continued)

C. Miscellaneous Charges (Continued)

2. Call Detail Report – applies each time a Customer requests local call detail for a given month.
3. Duplicate Invoice - applies each time a Customer requests an additional copy of a current bill or invoice.
4. Restoration of Service Charge - applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Issued By:

Charles Griffin, Chief Executive Officer, 400 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022