

Matrix Telecom, LLC
d/b/a Impact Telecom
P.S.C No. 1- Telephone
Effective: December 25, 2020

Leaf: 79
Revision: 1
Superseding Revision: 0

TELECOMMUNICATIONS SERVICES

SECTION 5 – LINGO PRODUCTS (CONT'D.)

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5..1 Lingo Products (Continued)

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5.1.2 Miscellaneous Services – Rates and Charges

Verizon Service Area

A. Service Order Charges

New Installation Order Charge	\$179.99
Conversion Order Charge	\$79.99
Activation Fee	\$39.99
Service Order Charge	\$79.99
Toll-Free Directory Listing Charge	\$25.00
Technician Dispatch Charge	\$265.00
Missed Appointment Charge	\$100.00

B. Change Order Charges

Feature Change Order Charge	\$79.99
Listing Change Charge	\$79.99
Move Order Charge	\$79.99
Presubscription Change Charge	\$5.00
Record Change Charge	\$79.99
Telephone Number Change Order Charge	\$79.99
Toll Restriction Fee Order Charge	\$9.99

C. Miscellaneous Charges

Call Detail Report	\$10.00
Duplicate Invoice	\$10.00
Restoration of Service	\$49.99

Issued By:

Charles Griffin, Chief Executive Officer, 400 East Las Colinas Blvd., Suite 500, Irving, Texas 75039

Cancelled by supplement No. 1 effective 10/20/2022