

Matrix Telecom, LLC  
d/b/a Impact Telecom  
P.S.C No. 1- Telephone  
Effective: December 25, 2020

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Revision: 1  
Superseding Revision: 0

## TELECOMMUNICATIONS SERVICES

### SECTION 5 – LINGO PRODUCTS (CONT'D.)

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#### 5.1 Lingo Products (Continued)

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##### 5.1.5 Directory Assistance Service (Continued)

##### C. Nationwide Directory Assistance

Nationwide Directory Assistance is a service whereby Customers may request assistance in determining listing information on a nationwide basis. Requests for local or intraLATA listings are billed under the basic Directory Assistance charges as described in this Section.

The regulations and rates set forth below apply to all calls from Customers who request assistance in determining telephone number information of subscribers who are located outside their LATA.

The Customer will be charged for each call. Customer may request up to two listings per call. The nationwide listing rate applies per call whether or not a number is provided; this includes requests for numbers which are non-published or non-listed.

There are no billing exemptions or allowances for Nationwide Directory Assistance.

Verizon Service Area

Per Request

\$1.25

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Issued By:

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Cancelled by supplement No. 1 effective 10/20/2022