

PSC NO: 12 GAS
COMPANY: THE BROOKLYN UNION GAS COMPANY
INITIAL EFFECTIVE DATE: 07/15/19
STAMPS:

LEAF: 27
REVISION: 4
SUPERSEDING REVISION: 3

GENERAL INFORMATION - Continued

Where the Company schedules meter readings every two months, the consumer shall have the option of reading his meter for the monthly period immediately succeeding the Company's scheduled meter reading and of securing a bill for the service supplied during such monthly period. In case the consumer elects so to read his meter and notifies the Company accordingly, the Company will furnish an appropriate form to be filled out by the consumer, who shall show thereon the reading of his meter on a specified date for such monthly period, and shall return such form to the Company within two days after such specified date.

Upon the due receipt by the Company of the form correctly showing the required data, the Company will render a bill to the consumer according to such reading for such monthly period. The Company will read the meter at two-month intervals and render bills monthly.

Customers may request that their meters be read on a date other than the Customer's regularly scheduled meters reading date. In cases where the customer has requested discontinuation of utility service, and has requested an actual meter read, the Company shall provide such a reading within 48 hours, provided that if circumstances beyond the control of the Company make an actual reading of the meter extremely difficult, the Company shall not be required to provide an actual meter reading. The fee for this service shall be \$20.00, exclusive of taxes.

After four (4) months of consecutively estimated bills, the Company shall attempt to obtain an actual meter reading for the next billing period by attempting to:

1. Provide the customer a dial card on the next scheduled reading date;
2. Make an appointment for a reading; or
3. Have the customer phone in a meter reading.

Upon a customer's request, the Company will, where physically feasible, install outdoor metering equipment on existing structures, provided that facilities to accommodate such equipment are provided by the customer or, if the facilities are not provided by the customer, for a charge as indicated above.

Issued by: John Bruckner, President, Brooklyn, NY