

NGA 911, L.L.C.
NYPSC Tariff No. 1 - Telephone
Effective Date: June 17, 2019

Leaf No. 20
Revision: 0
Superceding Revision:

Rule 11 - Discontinuance and Restoration of Service

A. Discontinuance by Subscribers

1. Subscribers may discontinue service by giving the Company proper notice as specified in Rule 8, section C.1. The Subscriber is responsible for payment of all charges incurred for the period during which service is rendered.
2. No minimum or termination charge will apply if service is terminated because of condemnation, destruction, or damage to the property by fire or other causes beyond the control of the Subscriber.

B. Discontinuance by the Company

1. The Company may discontinue service under the following circumstances:
 - (i) Nonpayment of any sum due to the Company for service more than 15 days beyond the due date. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer. In the event an action is brought for nonpayment, the nonprevailing party may be liable for reasonable court costs and attorney's fees as determined by the Commission or by the court.
 - (ii) A violation of, or failure to comply with, any regulation governing the furnishing of service.
 - (iii) Failure to post a required deposit or guarantee.
 - (iv) In the event that the Subscriber supplied false or inaccurate information of a material nature in order to obtain service.
 - (v) Incurring charges not covered by a deposit or guarantee and evidencing an intent not to pay such charges when due.
 - (vi) Any violation of the conditions governing the furnishing of service.

Issued by:

Don Ferguson, Chief Executive Officer
8383 Wilshire Blvd., Suite 800
Beverly Hills, CA 90211