

NGA 911, L.L.C.  
NYPSC Tariff No. 1 - Telephone  
Effective Date: June 17, 2019

Leaf No. 16  
Revision: 0  
Superceding Revision:

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Rule 8 – Notices (Cont'd)

C. Discontinuance of Service (Cont'd)

2. Notices to discontinue service for nonpayment of bills will be provided in writing by first class mail to the Subscriber not less than 7 calendar days prior to termination. Each notice will include all of the following information:
  - a. The name and address of the Subscriber.
  - b. The amount that is delinquent.
  - c. The date when payment or arrangements for payment must be made in order to avoid termination.
  - d. The procedure the Subscriber may use to request amortization of the unpaid charges.
  - e. The procedure the Subscriber may use to initiate a complaint or to request an investigation concerning service or charges.
  - f. The telephone number of the Company's representative who can provide additional information or institute arrangements for payment.
  - g. The telephone number of the Commission where the Subscriber may direct inquiries.

D. Change of Ownership or Identity

The Company will notify Subscribers in writing of a change in ownership or identity in the Company's next monthly billing cycle.

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Issued by:

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