PSC NO: 219 GAS LEAF: 13 NIAGARA MOHAWK POWER CORPORATION REVISION: 4 INITIAL EFFECTIVE DATE: 04/01/19 SUPERSEDING REVISION: 3 STAMPS: Issued in compliance with order in Case No. 17-G-0239 dated March 15, 2018.

GENERAL INFORMATION

1. DEFINITIONS AND ABBREVIATIONS: (continued)

Non-Residential Customer (continued)

- 12. **Levelized Payment Plan**: A billing plan designed to reduce fluctuations in a customer's bill payments due to varying, but predictable, patterns of consumption.
- 13. **Backbill**: Portion of any bill, other than a levelized bill, which represents charges not previously billed for service that was actually delivered to the customer during a period before the current billing cycle. A bill based on an actual reading rendered after one or more bills based on estimated or customer readings (commonly called a catch-up bill) which exceeds by 50 percent or more the bill that would have been rendered under a utility's standard estimation program is presumed to be a backbill.
- 14. **Tampered Equipment**: Any service related equipment that has been subjected to either unauthorized interference so as to reduce the accuracy or eliminate the measurement of the utility's service, or to unauthorized connection occurring after a utility has physically disconnected service.
- 15. **Utility Deficiency**: Any action or inaction by a utility or one of its authorized agents that does not substantially conform to 16 NYCRR, Part 13, the utility's tariff, or the utility's written business procedures.

Off-System Transactions: May include gas sales, gas transportation and other gas transactions performed with customers located outside of the Company's service territory; capacity release transactions other than those performed pursuant to Service Classification No. 11; and Asset Management Arrangements.

Pre-tax Weighted Average Cost of Capital ("pre-tax WACC"): Set forth as follows:

April 2019 - March 2020: 8.02%

Public Right-of-Way: Territorial limits of any street, avenue, road or way (other than a limited access thoroughfare) that is for any highway purpose under the jurisdiction of the State of New York or the legislative body of any county, city, town or village and is open to public use.

Residential Applicant: An individual, firm, partnership, corporation, association, municipality, or governmental body requesting service from the Company for his/her or its own use and not for resale or delivery to others.

Issued By: John Bruckner, President, Syracuse, New York