

P.S.C. No. 1 – Water
SUEZ Water New York Inc.
Initial Effective Date: April 3, 2019

Leaf No. 29
Revision: 1
Superseding Revision: 0

GENERAL INFORMATION

5.8 Interest on Customer Overpayments

A. The Company shall provide interest on Customer overpayments in accordance with 16 NYCRR 534.

B. A Customer overpayment is defined as payment by the Customer to the Company in excess of the correct charge for water service supplied to the Customer which was caused by erroneous billing by the Company due to its own mistake.

C. The rate of interest on such amounts shall be the greater of the unadjusted Customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. Interest shall be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, if any, and compounded monthly, until the date when the overpayment was refunded.

D. The Company shall be required to pay interest on any Customer refunds that occurred on or after August 24, 1992. The Company shall not be required to pay interest on Customer overpayments that are refunded within 30 days of overpayment.

5.9 Drought Charges

Whenever the County Health Department or any duly authorized government entity ("Government Entity") enacts mandatory county-wide water restrictions due to drought affecting any part of the Company's service territory, the drought charge applicable under Service Classifications 1, 6 and 7 shall apply in accordance with that Service.

6. PUBLIC FIRE PROTECTION

6.1 Installation of Fire Hydrants

A. Upon application of duly authorized representatives of municipalities in the territory supplied, the Company will install fire hydrants for purposes of public fire protection, at locations agreed upon by the municipal authorities and representatives of the Company.

B. Hydrants are owned by the Company and subject to regular inspection and maintenance by the Company.

C. Hydrants may not be used for street sprinkling, flushing of streets and sewers, catch basins, storm water drains, demonstrations, tests, fire drills, hose races, or similar purposes, or for filling swimming or wading pools or areas set aside for ice skating, or for any purpose other than public fire protection, without the written permission of the Company. When use for other than fire protection is authorized by the Company, appropriate measures will be taken by the user to prevent backflow.