

ZenFi Networks, LLC
Tariff NY PSC No. 2
Effective Date: March 12, 2019

Leaf No. 24
Revision: 0
Superseding Revision:

disconnection; if, however, the equipment necessary for service has been removed, a full installation/connection fee will apply.

The Company reserves the right to refuse to re-establish service to the Customer if service was disconnected due to reasons of fraud, tampering with equipment, violations of rules and regulations, or similar reasons.

13.13 Notwithstanding any other provision of this Tariff, credit allowances for interruptions of service caused by or attributable to Unbundled Network Element Loops shall be limited to the allowance provided by the underlying LEC. The Company will pass through only such allowance as Company actually receives to Customer.

13.14 Limitations on Allowances

No credit allowance will be made for:

- A. Outages due to noncompliance with the provisions of this Tariff by the Customer, an Authorized User, joint user, and other common carrier providing service connected to the service of the Company;
- B. Outages due to the negligence of any person other than the Company, including but not limited to the Customer and other common carriers connected to the Company's facilities;
- C. Outages due to the failure or malfunction of non-Company equipment, including but limited to failure of electric power;
- D. Outages during a period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- E. Outages during a period in which the Customer continues to use the service on an impaired basis;
- F. Outages during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G. Outages due to circumstances or causes beyond the control of the Company; or outages arising out of a Force Majeure Event,