

ZenFi Networks, LLC
Tariff NY PSC No. 2
Effective Date: March 12, 2019

Leaf No. 17
Revision: 0
Superseding Revision:

G. Conditions under which a deposit shall not be required:

1. If the applicant provides a satisfactory credit history acceptable to the Company, a deposit shall not be required. Credit information contained in the applicant's account record may include, but shall not be limited to, account established date, 'can-be-reached' number, name of employer, employer's address, Customer's driver's license number or other acceptable personal identification, billing name, and location of current and previous Service. Credit cannot be denied for failure to provide a social security number.
2. A co-signer or guarantor may be used, provided the co-signer or guarantor has acceptable credit history with the Company or another acceptable local exchange carrier.
3. The Company cannot refuse a deposit to establish credit for service. However, it may request that the deposit be in cash or other acceptable form of payment (e.g., cashier's check, money order, bond, letter of credit, etc.).

10.0 Notices and Communications

10.1 Notice by the Company:

Unless otherwise provided, any notice by the Company to the Customer or to the Customer's authorized representative will be given in writing, by facsimile or electronic mail or by written notice mailed to the Customer's or the authorized representative's last known address. The Company may provide verbal notice to a Customer or to an authorized representative thereof only in emergencies, where a delay may result in impaired service or a hazard to a Customer. All notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following the placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first. Notices delivered by facsimile shall be deemed to have been delivered upon receipt of confirmation of transmission.

10.2 Notice by the Company Regarding Change in Ownership:

The Company will notify Customer in writing of a change in ownership or identity of the Company on the Customer's next monthly billing cycle.