

ZenFi Networks, LLC
Tariff NY PSC No. 2
Effective Date: March 12, 2019

Leaf No. 18
Revision: 0
Superseding Revision:

10.3 Notice by Customer:

Unless otherwise provided in this Tariff or the rules or regulations of the NYPSC, any notice by the Customer or its authorized representative may be given verbally to the Company at the Company's business office or by written notice mailed to the Company's business office.

- 10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the notice requirement set forth herein.

11.0 Rendering and Payment of Bills

- 11.1 Charges for Service(s) shall be set forth on the applicable Service Order.

- 11.2 Except as otherwise provided in the Service Order, recurring charges will be invoiced on a monthly basis in advance and non-recurring charges will be due upon acceptance of the Service Order. If the Service Commencement Date (as defined herein) for any Service falls on a date other than the first day of any month, the first invoice will consist of: (a) any non-recurring charges, (b) the pro-rata portion of the applicable recurring monthly charge covering the period from the Service Commencement Date to the first day of the following month, and (c) the recurring monthly charge for the following month.

- 11.3 In the event an amended Service Order is executed by the Parties that affects monthly recurring charges, the new monthly recurring charges will become effective on the first date of the next billing cycle after full acceptance and execution of the amended Service Order.

- 11.4 Upon request, Customer agrees to provide credit references or other information reasonably required by ZenFi Networks, LLC to determine credit worthiness and the ability to make the requisite payments when due in connection with the Service(s) provided under this Tariff. ZenFi Networks, LLC reserves the right to impose a security deposit, where appropriate, in accordance with Section 9.0 herein. In the event of a material adverse change in Customer's credit-worthiness, ZenFi Networks, LLC shall have the right to demand a security deposit or additional security, in accordance with Section 9.0 herein. Failure to provide such security deposit or additional security by the date set forth in a demand notice for such security shall be deemed an Event of Default under Section 19.