

ZenFi Networks, LLC  
Tariff NY PSC No. 2  
Effective Date: March 12, 2019

Leaf No. 15  
Revision: 0  
Superseding Revision:

billed a flat cancellation fee of \$10,000 or the actual incurred costs by the Company, whichever is greater.

- B. Additional provisions and/or charges relating to cancellation of orders may apply and are set forth in Section 19 if cancellation notice is provided after the 24 hour cancellation period.

## 7.0 Contracts

Given the unique nature of Customer needs and Company offerings to meet those needs, the Company and Customers generally agree to ICB service offerings. The Company and Customers can enter into contracts for all Service(s) offered by the Company. The terms and conditions of each contract offering are subject to this Tariff, except that bills shall be rendered annually, monthly, bi-monthly, or quarterly and shall be pro-rated based upon the number of days in the billing period. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances.

## 8.0 Establishment and Re-establishment of Credit

The Company may require Customers or potential Customers to provide information pertaining to their financial ability to pay for service. In order to establish credit, the Company may require an applicant or Customer to demonstrate good paying habits by showing that the applicant or Customer:

Was a customer of a utility for at least twelve (12) months within the preceding two (2) years;

Does not currently owe any outstanding bills for utility service to a utility doing business in New York;

Did not have service disconnected for nonpayment of a utility bill during the last twelve (12) months that service was provided; and

Did not fail, on more than two occasions during the last twelve (12) months that service was provided, to pay a utility bill when it became due.

## 9.0 Advance Payments, Deposits, and Guarantors

### 9.1 Advance Payments

At the time an application for service is made through a Service Order agreement, an applicant may be required to pay an amount equal to one month's service charges and/or the service connection and/or equipment charges which may be