

ZenFi Networks, LLC
Tariff NY PSC No. 2
Effective Date: March 12, 2019

Leaf No. 16
Revision: 0
Superseding Revision:

applicable as well as any nonrecurring charges for any required special construction. The amount of the first month's service is accepted as a nonrecurring installation cost and credited to the Customer's account on the first bill rendered.

9.2 Deposits

- A. Requirement: The Company may, at its sole discretion, require an applicant or an existing Customer to post a guarantee for the payment of charges as a condition to receiving service or additional Service(s). The Company reserves the right to review an applicant's or a Customer's credit history at any time to determine if a deposit is required.
- B. Nondiscrimination: Deposits will not be required by the Company based on race, sex, creed, national origin, marital status, age, number of dependents, condition of physical handicap, source of income, or geographical area of business.
- C. Amount: The amount of a deposit shall be reasonably related to the probable charge for service during a billing period based upon the average monthly charge over an estimated twelve month service period increased by one month's average bill. If the amount of the deposit is insufficient, the Company may require an additional deposit.
- D. Interest: Deposits will accrue simple interest at a rate determined by the NYPSC. Interest payments on deposits shall be made at least once during each twelve-month period in which a deposit is held and shall take the form of credits on bills toward the service rendered or to be rendered.
- E. Refund upon Discontinuance: Upon discontinuance or termination of service, the Company will credit the deposit to the charges stated on the final bill. The balance, if any, will be returned to the Customer within 30 days of rendition of the final bill, and will not include any interest on the deposit.
- F. Refund after Satisfactory Payment: After prompt and timely payment of all charges for 12 consecutive billing periods, within 30 days, the Company will refund the deposit to the Customer by crediting the deposit to the Customer's bill or by issuing a separate check. The refund will not include interest. Payment of a charge is satisfactory if received prior to the date that the charge becomes delinquent provided that it is not returned for insufficient funds or closed account.