

ZenFi Networks, LLC  
Tariff NY PSC No. 2  
Effective Date: March 12, 2019

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## 27.0 Testing and Acceptance

- 27.1 ZenFi Networks, LLC shall deliver the Service(s) as soon as it is tested and accepted as provided in the standards set forth in the Service Order form. At such times that ZenFi Networks, LLC is ready to test the Service(s), ZenFi Networks, LLC shall provide Customer five (5) days written notice that it is scheduling the testing. Customer shall be entitled to observe such testing; provided, however, that ZenFi Networks, LLC shall not be required to delay such testing in order for Customer to attend. Upon completion of said testing, if ZenFi Networks, LLC believes that the Service is ready for delivery, ZenFi Networks, LLC shall provide notice thereof to Customer by delivering a written certificate (a "Completion Certificate") which shall include:
- (a) the test results for the Service pursuant to the Service Order specifications; and
  - (b) one copy of a map to be maintained as confidential information of the ZenFi Networks, LLC Network containing the Customer Fibers to provide the Service(s).
- 27.2 Customer will have three (3) business days from the date ZenFi Networks, LLC delivers the Completion Certificate to Customer (the "Inspection Period") to review the test results and obtain additional information from ZenFi Networks, LLC. During the Inspection Period, ZenFi Networks, LLC personnel shall be available each day during regular business hours to accompany Customer to inspect the Customer Fibers and address any reasonable questions posed by Customer.
- 27.3 If Customer determines that the Service is ready for acceptance, it shall within the Inspection Period, issue a notice accepting delivery of such Service (an "Acceptance Notice"). If Customer reasonably determines that the Service is not ready for acceptance, it shall within the Inspection Period, provide written notice of any deficiencies in the Customer Fibers, identifying which particular requirements of the Service Order Specifications have not been met (a "Rejection Notice").
- 27.4 In the event Customer issues a Rejection Notice, ZenFi Networks, LLC shall take all commercially reasonable steps, at ZenFi Networks, LLC's sole expense, to rectify any such properly identified deficiency and re-test the Customer Fibers. Once ZenFi Networks, LLC believes the items specified in the Rejection Notice have been rectified and that the Service(s) is ready for acceptance, it shall provide Customer with another Completion Certificate and the procedure set forth in this