

PSC NO: 12 GAS LEAF: 138.49
COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 19
INITIAL EFFECTIVE DATE: 07/15/19 SUPERSEDING REVISION: 16
STAMPS:

GENERAL INFORMATION – Continued

45. A. Statement Analysis

The Company will provide free of charge to firm sales customers 24 consecutive months (or for the life of the account, if less) of the customer's most recent usage and billing information. A fee of \$15.00 will be charged per year of requested data beyond the 24-month period, except when data is necessary for billing resolutions.

B. Special Meter Reading Fee

\$20 will be charged to the party (ESCO/Marketer/Direct Customer or Customer) requesting a special meter reading. A special meter reading is a meter reading performed on a date other than the customer's regularly scheduled meter reading date. In cases where the customer has requested discontinuation of utility service, and has requested an actual meter read, the Company shall provide such a reading within 48 hours, provided that if circumstances beyond the control of the Company make an actual reading of the meter extremely difficult, the Company shall not be required to provide an actual meter reading. If the Customer has a meter that the Company can read without sending personnel to the Customer's premises (e.g., via advanced metering infrastructure), the Company shall not impose a meter reading fee for such customer.

46. CUSTOMER BILLING ARRANGEMENTS

When consolidation billing is available the following billing charge will apply. Any ESCO/Marketer that has entered into a billing services agreement with the Company will receive a consolidated bill charge of per account, per month as follows:
January 1, 2019: \$1.42

Billing and payment practices will be governed by the "Billing and Payment Processing" section of the Uniform Billing Practices, as posted on the NYS Public Service Commission's website, www.dps.state.ny/ubr.htm, which section is incorporated herein by reference. These practices may be modified from time to time by Commission order.

CUSTOMER BILLING CHARGE

Any customer receiving service under Service Classification Nos. 1A, 1AR, 1B, 1BR, 1BI, 1B-DG, 2-1, 2-2, 3, 4A, 4A-CNG, 5A, 6C, 6G, 6M, 7, 17, 18-5A, 18-6 and 21 will be charged per account, per month. This charge will not apply to any customer taking service under Service Classification No. 17, 18-5A and 18-6, and its ESCO participates in the Consolidated Billing Option as follows:

January 1, 2019: \$1.42

Issued by: John Bruckner, President, Brooklyn, New York