

ConvergeOne Technology Utilities, Inc.
PSC No. 1 – Telephone
Effective Date: June 5, 2019

Leaf No. 89
Revision: 0
Superseding Revision:

SECTION 4 - SUPPLEMENTAL SERVICES (Cont'd)

4.8 BLOCKING SERVICE

4.8.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The company will block calls to any NPA or NXX requested by customer, to the extent technically feasible.

- a. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it. Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- b. Toll Restriction Plus - provides subscribers with Toll Restriction and blocking of 411 calls.
- c. Direct Inward Dialing Blocking - provides business customers who subscribe to DID service the ability to have all incoming calls blocked.

4.8.2 Regulations

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service is available where equipment and facilities permit.

Issued by:

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