

PSC NO: 119 ELECTRICITY  
NEW YORK STATE ELECTRIC & GAS CORPORATION  
Initial Effective Date: 06/19/19

Leaf: 61  
Revision: 3  
Superseding Revision: 2

### GENERAL INFORMATION

#### 4. Billing and Collections: (Cont'd.)

##### E. Termination of Service

##### 1. Notice of Termination – Time

- (a) Residential - The Company may terminate the supply of electricity at least 15 days after a final termination notice has been served personally upon the customer or mailed to the customer. This notice may not be issued until at least 20 days have elapsed from the date payment was due.
- (b) Non-Residential - The Company may terminate the supply of electricity:
  - (1) at least five days after a final termination notice has been served personally upon the customer; or
  - (2) at least eight days after mailing a final termination notice in post-paid wrapper to the customer, addressed to such customer at premises where service is rendered, or
  - (3) at least five days after the customer has either signed for or refused a registered letter containing a final termination notice, addressed to customer at premises where service is rendered.

If the customer in Rules (a) or (b) above has specified to the Company in writing an alternate address for billing purposes, the final termination notice shall be sent to such alternate address and to the premises where service is rendered. The notice shall contain the requested information set forth in Rule 4.E.(2)(a).

Issued by: Joseph J. Syta, Vice President, Controller and Treasurer, Binghamton, New York

Cancelled by supplement No. 25 effective 11/24/2020

Suspended to 12/01/2020 by order in Case 19-E-0378. See Supplement No. 24. The supplement filing date was 10/22/2020  
Suspended to 11/01/2020 by order in Case 19-E-0378. See Supplement No. 23. The supplement filing date was 08/20/2020  
Suspended to 09/14/2020 by order in Case 19-E-0378. See Supplement No. 22. The supplement filing date was 06/25/2020  
Suspended to 07/16/2020 by order in Case 19-E-0378. See Supplement No. 21. The supplement filing date was 03/24/2020  
Suspended to 04/17/2020 by order in Case 19-E-0378. See Supplement No. 19. The supplement filing date was 09/26/2019