

Effective Date: 12/01/2019

PSC NO: 12 GAS LEAF: 427.37
COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 2
INITIAL EFFECTIVE DATE: 11/01/19 SUPERSEDING REVISION:
STAMPS: Issued in compliance with Order in Case 16-G-0059 dated February 7, 2019

SERVICE CLASSIFICATION No. 22 (Continued)

Special Provisions (continued)

- i. Communications Protocol. The Company will maintain a database of contact information for all of its non-firm demand response customers and interested stakeholders (e.g., DPS Staff, ESCOs, NYSERDA and oil associations). This database will be used to provide notifications to these customers and stakeholders regarding the Company's and non-firm demand response service, including: forecast temperatures, potential interruptions, and the initiation/conclusion of actual interruptions. These notifications will be sent via multiple mediums, such as telephone, electronic mail and text message. Each October, the Company will perform an annual communications test during which customers will be asked to confirm their contact information. The Communications Protocols for all customers served under this service classification are described in the Company's Gas Transportation Operating Procedures Manual, Section VII, as filed with the Public Service Commission. Customers will be required to provide affidavits confirming that they have alternative fuel supply contracts in place for the upcoming winter heating season as described in the Company's Gas Transportation Operating Procedures Manual, Section VII, as filed with the Public Service Commission.

Company Responsibility:

- a. Gas Service will be supplied under this Service Classification only when and to the extent that the Company has capacity available at the time of application sufficient for the service requested and the Company, after supplying Customers taking continuous service, will have sufficient gas and capacity available to supply the applicant.
- b. The Company reserves the right to accept only such applications under this Service Classification as will, in the Company's sole judgment, permit it to dispose of the gas it has available for sale without requiring an unreasonable or uneconomic extension of facilities.
- c. Control devices, whether automatic or semi-automatic, will be set at the Designated Temperatures. The Company will notify Customers of the current Designated Temperatures prior to the start of each winter.
- d. The Company will be responsible for the maintenance of Company-owned equipment. This equipment is identified as the meter, the remote switchover and meter reading equipment, and all associated wiring and relays associated with that equipment.

Issued by: John Bruckner, President, Brooklyn, New York