

Effective Date: 12/01/2019

PSC NO: 12 GAS LEAF: 138.49
COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 18
INITIAL EFFECTIVE DATE: 11/01/19 SUPERSEDING REVISION: 15
STAMPS: Issued in compliance with Order in Case 16-G-0059 dated February 7, 2019

GENERAL INFORMATION - Continued

45. A. Statement Analysis

The Company will provide free of charge to firm sales customers 24 consecutive months (or for the life of the account, if less) of the customer's most recent usage and billing information. A fee of \$15.00 will be charged per year of requested data beyond the 24-month period, except when data is necessary for billing resolutions.

B. Special Meter Reading Fee

\$20 will be charged to the party (ESCO/Marketer/Direct Customer or Retail Access Customer) requesting a special meter reading. A special meter reading is a meter reading performed on a date other than the customer's regularly scheduled meter reading date.

46. CUSTOMER BILLING ARRANGEMENTS

When consolidation billing is available the following billing charge will apply.

Any ESCO/Marketer that has entered into a billing services agreement with the Company will receive a consolidated bill charge of per account, per month as follows:
January 1, 2019: \$1.42

Billing and payment practices will be governed by the "Billing and Payment Processing" section of the Uniform Billing Practices, as posted on the NYS Public Service Commission's website, www.dps.state.ny/ubr.htm, which section is incorporated herein by reference. These practices may be modified from time to time by Commission order.

CUSTOMER BILLING CHARGE

Any customer receiving service under Service Classification Nos. 1A, 1AR, 1B, 1BR, 1B-DG, 2-1, 2-2, 3, 4A, 4A-CNG, 7, 17, 18-22, 21 and 22 will be charged per account, per month. This charge will not apply to any customer taking service under Service Classification No. 17 and 18-22, and its ESCO participates in the Consolidated Billing Option as follows:
January 1, 2019: \$1.42

Issued by: John Bruckner, President, Brooklyn, New York