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TelCove Operations, LLC

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (Cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (Cont'd)

7.2.1 Basic Business Line Service [1]

A. General

Basic Business Line Service provides a customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a measured usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

(T)

The following Advanced Features are available at an additional charge:

Voice Messaging Fax Mail
Basic Voice Mail Package Auto Attendant
Enhanced Voice Mail Package Unified Messaging
6-Way Conference Calling Submail boxes

Pager Notification

Each Basic Business Line has the following characteristics:

Terminal Interface: 2-wire Signaling Type: Loop start

Pulse Types: Dual Tone Multifrequency (DTMF) or Dial

Pulse (DP)

Directionality: Two-Way, In-Only, or Out-Only, at the

option of the customer

B. Measured Rate Basic Business Line Service

1) Description

Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 11.

[1] Services are discontinued as of June 27, 2019 throughout the Syracuse, New York (N) metropolitan area

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Cancelled effective 03/11/2021.