

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: July 14, 2019

Leaf: 85.1
Revision: 6
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 - SPECIAL SERVICES AND PROGRAMS (CONT'D.)

4.4 LIFELINE TELEPHONE SERVICE

Eligible subscribers will receive a monthly credit, funded by the Federal Lifeline Program, towards their existing phone pricing plan in the amount of \$9.25 and an additional monthly credit, funded by the New York Targeted Accessibility Fund ("TAF"), in an amount not to exceed \$3.00⁽¹⁾.

4.4.2 Eligibility

- A. This service is restricted to low income residential customers for a single exchange access line, per household, at the principal residence. A household is defined as any individual or group of individuals living together at the same address as one economic unit. To qualify, a Customer's household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or participate in any one of the following assistance programs:

Medicaid
Supplemental Nutrition Assistance Program (SNAP)
Supplemental Security Income (SSI)
Federal Public Housing Assistance (FPHA)
Low Income Home Energy Assistance Program (LIHEAP)⁽¹⁾
National School Lunch Program (NSLP)⁽¹⁾
Temporary Assistance for Needy Families (TANF)⁽¹⁾
Safety Net Assistance
Family Assistance
Veteran's Pension and Survivor Benefit

⁽¹⁾ Per order in NY Case 17-C-0171 Customers eligible to receive Lifeline credit from these state programs will receive TAF credit support of \$12.25 (\$9.25 and \$3.00). This support amount is not eligible for Federal Universal Service Fund reimbursement. Eligible customers subscribing to Residential Flat Rate Voice with Cable Television and/or Internet bundle at \$9.99 will receive a monthly credit of \$9.25 funded by the Federal Lifeline program.

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