Status: CANCELLED Received: 07/16/2019 Effective Date: 08/19/2019

Global Crossing Telecommunications, Inc.

PSC NO. 4 - TELEPHONE

Interexchange Service

Effective Date: August 19, 2019

Superseding Revision:

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.1 USE OF FACILITIES AND SERVICES (cont'd)

- 2.1.2 Limitations on Liability (cont'd)
 - c. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

d. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth herein. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer because of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

Issued by: Chantel Mosby Director - Tariffs, CenturyLink 100 CenturyTel Drive, Monroe, LA 71203