# PSC NO: 12 GAS LEAF: 427.40 COMPANY: THE BROOKLYN UNION GAS COMPANY REVISION: 3 INITIAL EFFECTIVE DATE: 12/01/19 SUPERSEDING REVISION: 2 STAMPS: Issued in compliance with Order in Case 19-G-0371 dated November 15, 2019

## SERVICE CLASSIFICATION No. 22 (Continued)

### **Company-Initiated Interruptions (continued)**

## Tier 2 Customers

When the Company receives a report that the LaGuardia Airport Temperature has reached the Designated Interruption Temperature for Tier 2 Customers, the Company will remotely activate an alarm at the semi-automatic Customer sites notifying such Customers to manually switchover to an alternate fuel ("Company initiated interruption") as well as notify customers that have to switchover their equipment manually when the LaGuardia Airport Temperature forecast is within five degrees of the Designated Interruption Temperature. The Company will endeavor to provide Customers with advance notice of potential interruptions utilizing the Communications Protocol stated within this service classification. If the alarm was activated remotely, the Customer may manually switch back to natural gas once the LaGuardia Airport Temperature reaches the Designated Resumption Temperature for Customers with semiautomatic equipment. If the Local Outside Temperature reached the Designated Interruption Temperature and the Designated Interruption Temperature and the Designated Resumption Temperature had not been reached at LaGuardia Airport, the Customer may manually switch back to natural gas once the Local Outside Temperature and the Designated Resumption Temperature had not been reached at LaGuardia Airport, the Customer may manually switch back to natural gas once the Local Outside Temperature and the Designated Resumption Temperature had not been reached at LaGuardia Airport, the Customer may manually switch back to natural gas once the Local Outside Temperature reaches the Designated Resumption Temperature.

#### **Annual System-Wide Test:**

The Company will conduct an announced annual system-wide test of Customers' compliance under this Service Classification at the beginning of the heating season. The Company will conduct an unannounced system-wide test of Customers' compliance under this Service Classification at the end of each January. The January test will waive penalties for customers that incur an equipment failure as long as the customer provides supporting documentation.

#### **Customer Failure:**

Each instance where a Customer fails to curtail gas consumption (in excess of two therms per hour) when there is a Company initiated interruption will be considered a separate violation of the requirements of this Service Classification, unless such failure is due to a failure of Company-owned equipment that is not attributable to Customer. It will also be considered a violation if the Company becomes aware that the Customer interfered with the Company-owned equipment and such interference resulted in failure to interrupt gas service. The Customer will be notified of each violation. However, should a customer fail to switch to its alternate fuel during another interruption within 48 hours of a previous interruption, the customer will not be assessed a violation. For any two violations during a winter period (November through March), including any violation during the annual system-wide test, the Customer will be notified that it has violated the requirements of the tariff and the following conditions will apply: