

Time Warner Cable Information Services (New York), LLC  
d/b/a Time Warner Cable  
P.S.C. No. 3 – Telephone  
Effective Date: December 23, 2019

Leaf: 85.1  
Revision: 7  
Superseding Revision: 6

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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SECTION 4 - SPECIAL SERVICES AND PROGRAMS (CONT'D.)

4.4 LIFELINE TELEPHONE SERVICE

Eligible subscribers will receive a monthly credit, funded by the Federal Lifeline Program, towards their existing phone pricing plan in the amount of \$7.25 and an additional monthly credit, funded by the New York Targeted Accessibility Fund (“TAF”), in an amount not to exceed \$5.00<sup>(1)</sup>

4.4.2 Eligibility

- A. This service is restricted to low income residential customers for a single exchange access line, per household, at the principal residence. A household is defined as any individual or group of individuals living together at the same address as one economic unit. To qualify, a Customer’s household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or participate in any one of the following assistance programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Low Income Home Energy Assistance Program (LIHEAP)<sup>(1)</sup>
- National School Lunch Program (NSLP)<sup>(1)</sup>
- Temporary Assistance for Needy Families (TANF)<sup>(1)</sup>
- Safety Net Assistance
- Family Assistance
- Veteran’s Pension and Survivor Benefit

(1) Per order in NY Case 17-C-0171 Customers eligible to receive Lifeline credit from these state programs will receive TAF credit support of \$12.25 (\$7.25 and \$5.00). This support amount is not eligible for Federal Universal Service Fund reimbursement. Eligible customers subscribing to Residential Flat Rate Voice with Cable Television and/or Internet bundle at \$9.99 will receive a monthly credit of \$7.25 funded by the Federal Lifeline program.

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