

Combined Public Communications, LLC  
P.S.C. NO. 1 TELEPHONE  
Effective Date: 03/03/2020

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### **SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)**

#### **3.6 Ancillary Service Charges**

- 3.6.1 Automated Payment Fees (where available)** – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees                      \$3.00

- 3.6.2 Live Agent Fee** – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee                                      \$5.95

- 3.6.3 Paper Bill/Statement Fees** – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees                      \$2.00

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Cancelled effective 12/24/2021.