## SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

### 3.4 Prepaid Institutional Service, (Cont'd.)

### 3.4.1 Description of Service, (Cont'd.)

## B. Option B: Customer Account - Direct Pay, (Cont'd.)

Prepaid Institutional Service rates are not distance or time of day sensitive. Holiday discounts do not apply. Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in Customer's Prepaid Account in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment after the initial minimum period of one (1) minute. Usage charges are computed and rounded up to the nearest penny on a per call basis.

Account balances as well as rates and charges are available from the system upon access to place a call.

Prepaid Institutional Service is available 24 hours a day, seven days per week. The number of available accounts is subject to technical limitations. Accounts will be made available to Customers at the discretion of the Institution. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

### 3.4.2 Prepaid Institutional Service Rates and Charges

## A. All Prepaid Services

The following rates include all taxes, surcharges, and fees, and apply to all intrastate calls.

## 1. Local Services Rates and Charges

Rate Per Minute: $\$ 0.25$

## 2. IntraLATA and InterLATA Services Rates and Charges

Rate Per Minute: $\$ 0.25$

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