Status: CANCELLED Received: 12/04/2019 Effective Date: 03/03/2020

Combined Public Communications, LLC

P.S.C. NO. 1 TELEPHONE

Effective Date: 03/03/2020

Revision:

Superseding revision:

SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (CONT'D.)

3.2 Timing of Calls

Billing for calls placed using the Company is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1 Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.
- 3.2.2 Chargeable time for calls ends when one of the parties disconnects from the call.
- **3.2.3** Unless otherwise specified in this tariff, the minimum initial period for billing purposes is one (1) minute.
- **3.2.4** Unless otherwise specified in this tariff, billing for usage after the initial period is in full one (1) minute increments.
- 3.2.5 The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

Issued By: Cathleen Engle, President, Combined Public Communications, LLC, 100 Aqua Drive, Cold Spring, Kentucky 41076