

Combined Public Communications, LLC
P.S.C. NO. 1 TELEPHONE
Effective Date: 03/03/2020

Leaf: 16
Revision:
Superseding revision:

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

2.6 Liabilities of the Company, (Cont'd.)

2.6.4 The Company will provide credit on charges disputed by Customer verbally or in writing that are verified as incorrect by Company. If objection is not received by Company within a reasonable period of time after bill is rendered (as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

2.7 Refusal or Discontinuance by Company

2.7.1 Service may be suspended by the Company, without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore services as soon as it can be provided without undue risk.

2.7.2 The Company may refuse or discontinue service under the following conditions provided that, unless otherwise stated, the Customer shall be given notice to comply with any rule or remedy any deficiency:

- A.** Upon ten (10) days' written notice, for non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- B.** For use of telephone service for any purpose other than that described in the application.
- C.** Upon ten (10) days' written notice, for neglect or refusal to provide reasonable access to The Company or its agents for the purpose of inspection and maintenance of equipment owned by the Company or its agents, after negotiations for corrective action have failed.
- D.** Upon ten (10) days' written notice, for noncompliance with or violation of Commission regulation or rules and regulations on file with the Commission, after reasonable efforts to obtain Customer compliance have failed.

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