

PSC NO: 14 TELEPHONE
Frontier Communications of Sylvan Lake, Inc.
Initial Effective: December 1, 2019

Section 6 Leaf: 1
Revision: 5
Superseding Revision: 4

SECTION 6 – MISCELLANEOUS SERVICES

A. LIFELINE TELEPHONE SERVICE

1. Description

- a. Lifeline Flat Rate Discounted Service - The Lifeline Program is a federally funded program established to provide monthly assistance to low income Residential Flat Rate households. Eligible subscribers will receive a monthly federal credit of \$9.25 Broadband - service that includes qualifying broadband service or \$7.25 Voice - voice service with no qualifying broadband service as defined by 47 C.F.R., Section 54.403 (a)(2). For customers qualifying under a program identified as "state support only", the credit will be a state credit. Customers will also receive an additional credit to offset the residential access line rate increase made effective in Case 07-C-0349 as shown below.

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July 1, 2008	\$2.00
May 1, 2011	\$2.00
January 1, 2013	\$2.00
January 1, 2014	\$2.00
February 15, 2015	\$0.85
January 24, 2016	\$1.25
February 13, 2017	\$2.00

- b. Basic Lifeline Service - This is a metered service that provides for a \$1 monthly rate for exchange access and no monthly allowance for local calls. In addition to the \$1 monthly rate, customers will be billed \$.083 for each call made within their local calling area. These calls are untimed and billed on a per message basis. A ten percent discount applies to the first \$5 of direct-dialed local usage. In addition, this service offers a Federal Lifeline Service Credit equal to the Federal Subscriber Line Charge. This service is available only where facilities exist.
- c. Qualified customers may choose one of the Lifeline services as described above. For connection of new service, service connection charges apply. Service order charges do not apply to initial changes in service from:
- a. Flat rate service to Basic Lifeline or Expanded Lifeline service.
 - b. Basic Lifeline service to Expanded Lifeline service or vice versa.

For subsequent changes from one type of service to another, service connection charges as stated in this tariff will apply.

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