

PSC NO: 41 TELEPHONE
Frontier Communications of New York, Inc.
Effective Date: December 1, 2019

Section 6 Leaf: 1
Revision: 3
Superseding Revision: 2

SECTION 6 – MISCELLANEOUS SERVICES

A. LIFELINE TELEPHONE SERVICE

1. Description

- a. Lifeline Flat Rate Discounted Service - The Lifeline Program is a federally funded program established to provide monthly assistance to low income Residential Flat Rate households. Eligible subscribers will receive a monthly federal credit of \$9.25 Broadband - service that includes qualifying broadband service or \$7.25 Voice - voice service with no qualifying broadband service as defined by 47 C.F.R., Section 54.403 (a)(2). For customers qualifying under a program identified as "state support only", the credit will be a state credit. Customers will also receive an additional credit to offset the residential access line rate increase made effective in Case 07-C-0349 as shown below.

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All Exchanges

January 1, 2013	\$2.00
January 1, 2014	\$2.00
February 15, 2015	\$0.85
January 24, 2016	\$1.25

- b. Basic Lifeline Service - This service provides for a \$1 monthly rate for exchange access and no monthly allowance for local calls. In addition to the monthly rate, customers will pay a message rate for each call made within their local calling area. These calls are untimed and billed on a per message basis. A ten percent discount applies to the first \$5 of direct-dialed local usage. This service offers a 100% waiver of the Federal Subscriber Line Charge.
- c. Qualified customers may choose one of the Lifeline services as described above.

Service order charges do not apply to change existing service from:

- a. Non-Lifeline Message or Flat rate service to Lifeline Basic or Lifeline Flat Rate service.
- b. Lifeline Basic or Lifeline Flat Rate Service to non-Lifeline Message or Flat Rate Service.

For subsequent changes from one type of service to another, service connection charges as stated in this tariff will apply.

Pricing and Tariff Manager, 21 West Ave, Spencerport, NY 14559