

WINDSTREAM COMMUNICATIONS, LLC
PSC No: 1 – Telephone
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Revision: 1
Superseding Revision: 0

6. Specialized Services, Rates and Regulations (Cont'd)

6.2.A Business Services (Cont'd)

6.2.A.10 Business SOHO Unlimited Plan

The following business intrastate unlimited plan is designed only for business customers who subscribe to the Windstream SOHO bundled services. Customers are also required to subscribe to a Windstream SOHO unlimited interstate plan, in order to be eligible for this plan. The following intrastate unlimited plan is designed only for small business customers. The plan is available on 3-year term.

This plan is for direct dialed one plus business voice use only and cannot be used for auto-dialing (including automatic outbound dialing systems or call distribution systems), broadcast fax, long distance Internet or intranet access, softphones or data devices, transcript services, telemarketing, multi-party conference calling (excluding 3-way calls), party lines, chat lines, adult entertainment lines, calls to 900, 700 and 976 numbers, ISDN services, public telephone services, call center and certain switching applications.

Additional charges apply for directory assistance, calling cards, collect calls, operator services, international calling and/or toll-free calling services. The per minute rate for Windstream calling card calls under this plan will be as stated below. Taxes, fees and other charges, including the Universal Service Fund fee, apply.

Usage may be monitored for compliance/abnormal usage and the customer may be required to demonstrate compliance with these restrictions where monitoring indicates non-compliance. If the company determines that usage is not consistent with typical business voice service, including excessive usage, the Company may immediately restrict use or change the customer's long distance plan to an alternative plan.

Windstream reserves the right to cancel or discontinue this plan at any time.

Monthly Fee, Intrastate Unlimited Calling: Two Lines (required with SOHO Bundle)	\$40.00 (I)
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.40

6.2.A.11 Business Windstream 6 Plan

Business Windstream 6 is a long distance plan available to business customers who utilize switched services. The plan provides direct dialed interstate and intrastate outbound calling and calling card service at the per minute rate listed below where technically available. The customer must agree to a minimum one year commitment.

Per minute rate:	\$0.10
Calling Card per minute rate	\$0.40

Calls are billed in 6-second increments with an 18-second minimum.

Issued by: Vice President - 4001 Rodney Parham Rd, Little Rock, AR 72212