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PAETEC Communications, LLC NY PSC Tariff No. 2 - Telephone Effective Date: February 1, 2020 Leaf: 235 Revision: 1 Superseding Revision: 0

LOCAL EXCHANGE SERVICES TARIFF

SECTION 10 – AMERICAN LONG LINES (Cont'd)

- 10.7 Business Network Switched Services (Cont'd)
 - 10.7.2 Service Descriptions And Rates (Cont'd)
 - C. Centrex Service*

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*This service is grandfathered to existing Customers at existing locations without modification as of February 1, 2020.

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Centrex Service is a Central Office-based PBX service offered to Business Customers. A Centrex System consists of common system equipment and 2 or more Centrex Station Lines equipped with intercom calling and optional features.

Centrex Station Lines provide intercommunication on a two- to five-digit basis (activated by dialing the appropriate, pre-programmed intercom code for the terminating station) in addition to access to and from the local exchange network without Customer attendant assistance. Centrex Station Lines are assigned a 7-digit telephone number and are provided with Direct Inward Dialing (DID) capability.

Standard features are: Three-Way Calling, Call Transfer, Consultation Hold, and Intercom. The following features are available to Centrex customers at no additional charge: Call Waiting, Call Forwarding, Speed Dialing, Automatic Call Back, Call Hold, Call Pick-Up, Conference Arrangement, Directed Call Pick-Up, Directed Call Pick-Up with Barge-In, and Inside Outside Ringing.

Centrex Services, when offered by the Company, may be provided on an Individual Case Basis (ICB) as Special Service Arrangements for large (i.e., 20 lines) arrangements, or customers requesting service other than the standard arrangements identified herein. Unless otherwise specifically identified, all nonrecurring, local usage and other per use charges identified in this tariff apply to Centrex arrangements.