Status: CANCELLED Received: 07/16/2019 Effective Date: 08/19/2019

Global Crossing Telecommunications, Inc.

PSC NO. 4 - TELEPHONE

Interexchange Service

Effective Date: August 19, 2019

Superseding Revision:

Section 5

Leaf 1

Revision: 0

Superseding Revision:

5. SPECIAL SERVICE ARRANGEMENTS / CONTRACTS

Special Service Arrangements

Service Description

For the purpose of this tariff, Special Service is deemed to be any request for service for which there is not a prescribed rate in this tariff.

Special Services Regulation

- a) If at the request of the customer, the Carrier obtains facilities not normally used to provide service to its customers, the cost incurred will be billed as a Special Service.
- b) If at the request of the customer, the Carrier provides technical assistance not normally required to provide service, the costs involved will be billed as a Special Service.
- c) Where special signaling, conditioning, equipment or other features are required to make customer-provided equipment efficient and compatible with the Carrier service, the cost of providing these features will be billed as a Special Service.
- d) Special Service charges may be equivalent to the estimated cost of furnishing any such service based upon charges applicable to the service provided including all relevant operating, maintenance and administrative expenses, the cost of providing necessary equipment and materials and all associated installation costs including engineering, labor, supervision and transportation costs.

Issued by: Chantel Mosby Director - Tariffs, CenturyLink 100 CenturyTel Drive, Monroe, LA 71203