

Global Crossing Telecommunications, Inc.
PSC NO. 4 - TELEPHONE
Interexchange Service
Effective Date: August 19, 2019

Section 2
Leaf 48
Revision: 0
Superseding Revision:

2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.10 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

2.10.1 Credit for Interruptions (cont'd)

- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- c. A credit allowance will be given, upon request of the Customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
 - i. if interruption continues for less than 24 hours:
 - a) 1/30th of the monthly rate, if there was not a previous interruption of at least twenty-four (24) hours in the same billing period;
 - b) 2/30th of the monthly rate, if there was a previous interruption of at least twenty-four (24) hours in the same billing period.

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NY2018-XXX

Cancelled by supplement No. 1 effective 06/01/2023