Status: CANCELLED Received: 07/16/2019 Effective Date: 08/19/2019

Global Crossing Telecommunications, Inc.

PSC NO. 4 - TELEPHONE

Interexchange Service

Effective Date: August 19, 2019

Section 2

Leaf 49

Revision: 0

Superseding Revision:

2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.10 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd) 2.10.1 Credit for Interruptions (cont'd)

- c. (cont'd)
 - ii. if interruption continues for more than 24 hours:
 - a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each twenty-four (24) hours of interruption (or fraction thereof);
 - b) For other interruption, 1/30th of the monthly rate for the first 24 hours and 2/30th of the monthly rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions.

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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