

Global Crossing Telecommunications, Inc.  
PSC NO. 4 - TELEPHONE  
Interexchange Service  
Effective Date: August 19, 2019

Section 2  
Leaf 15  
Revision: 0  
Superseding Revision:

## **2. GENERAL REGULATIONS – CONDITIONS OF OFFERING**

### **2.1 USE OF FACILITIES AND SERVICES (cont'd)**

#### **2.1.5 Directory Errors**

In the absence of gross negligence or willful misconduct, and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of any directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

An allowance for errors or mistakes in or omissions of any published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

1. Free Listings: For free or non-charge published directory listings credit shall be given at the rate of one times the monthly tariff rate for an additional or charge listing affected for the life of the directory or the charge period during which the error, mistake or omission occurs.
2. Charge Listings: For each additional or charge published directory listings, credit shall be given at the monthly tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.

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